

# CROSSCHECK

Your Partner in Payment Processing

#### **About Us**

CrossCheck serves verticals with payment guarantee services and innovative premiums. From small, family-owned businesses to national chains, CrossCheck's guaranteed payment solutions help each and every merchant increase sales and mitigate risk while saving time and money.

CrossCheck offers the highest approval rates in the industry and even guarantees transactions declined by other providers.

Finding reasons to approve versus decline is what CrossCheck does best.



- (V) Increase Sales
- Mitigate Risk
- Save Time & Money

## THE **GUARANTEE FACTOR**

Payment guarantee protects merchants from financial loss due to insufficient funds, closed accounts & stop payment orders.

Secure Payments, Guaranteed Success.



### **Check Solutions**

		Check Conversion	Manual Deposit
Approve Checks	Process 1-4 checks that can be deposited today or in the future.	⊗	$\odot$
COD	Obtain a pre-approval on a check prior to delivery.	⊗	$\odot$
Business Office Conversion	Process checks received by the Business Office where the consumer is not present.	⊗	
Batch Processing	Allows for Batch Process of checks received by the Business Office.	⊗	
Electronic Deposit without Warranty	CrossCheck will electronically deposit transactions directly into your bank. If any checks are returned, your bank will charge back your account as if you had deposited the check.	⊗	

#### Security & Compliance

Compliance and security are paramount for CrossCheck Inc. We safeguard sensitive information, such as customer data and intellectual property from unauthorized access, theft or misuse, which ensures the trust and confidence of clients and stakeholders. Our compliance measures help us adhere to regulations and industry standards, mitigating the risk of costly fines, penalties and legal actions.

Maintaining compliance and security within our business network is essential for preserving our reputation, maintaining operational continuity and fostering long-term success.

SOC 1 Type 2

HIPAA

SOC 2 Type 2

PCI DSS 3.2 Certification

SSAE 18



### **Supported User Interfaces**

#### **Supported Gateways**









#### CrossCheck **Omni Channel Support**

- · CrossCheck Mobile Pay
- Focus
- Merchant Portal
  - 1 ACH Portal
  - 2. Flight
- Terminals

Dejavoo Z11

## The CrossCheck Onboarding Experience

As your Partner in payments, we offer a unique approach to the onboarding experience.



- Dedicated Customer
  Success Rep assigned to
  each new account during the
  onboarding process.
- Trainings are scheduled to meet the needs of your employees.
- Check-in calls conducted to see how service is going and to answer any follow up questions.

Unlimited access to our Customer Service team available 24/7/365 via phone or email.



## Thank You

Questions and answers?

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www.cross-check.com